

Technology & Business Insight

Thought Leadership

March 2023

Metaverse

State of Play, Trends and Trajectory

Ian Hughes, Senior Research Analyst

Neil Barbour, Research Analyst

The metaverse is a vision of the next iteration of the internet: a single, shared, immersive, persistent, 3D virtual space where humans and machines interact with one another and with data, enhancing the physical world as much as replacing it. The metaverse meeting this definition does not yet exist, though many of its components do, as does an increasing aspiration to create it.

This report takes a practical look at the state of play in the industrial, enterprise and social spheres of the metaverse from a financial and a technical viewpoint. This report leverages survey data and experience across multiple research agendas and curation of financial data and projections. It also clarifies the relationship between metaverse and emerging technologies such as Web3, blockchain, NFTs, cryptocurrency, AI and IoT.

To learn more or to request a demo, visit <u>spglobal.com/marketintelligence</u>.

Executive Overview

spglobal.com/marketintelligence

Table of contents

Executive summary	5
Introduction	5
About this report	5
Key findings	6
The Take	6
An introduction to the metaverse	7
Exploring metaverse use cases	8
Metaverse ecosystem and sector influence	8
Figure 1: Breadth of the metaverse ecosystem	8
Metaverse-specific development	9
Existing technology-focused enterprises	9
General enterprise use and user personas	9
Metaverse value chain	10
Figure 2: Metaverse value chain	10
Three metaverse spheres	10
Figure 3: Use case overlap in industrial, enterprise and social	11
Industrial metaverse sphere	11
Industrial/enterprise metaverse sphere crossover	12
Figure 4: Industrial response to metaverse plans	12
Figure 5: Industrial respondents: metaverse use cases by revenue range	13
Enterprise metaverse sphere	14
Figure 6: B2C enterprise metaverse sentiment	14
Enterprise/social metaverse sphere crossover	15
Social metaverse sphere	15
Metaverse sphere summary	16
What is the total addressable market for the metaverse?	16
Figure 7: Global metaverse revenue forecast (\$B)	16
Figure 8: Spending breakdown	18

Table of contents

Show me the money: Tracking the financing of metaverse development	20
Figure 9: Metaverse transaction activity	21
Figure 10: Top metaverse investment targets by total transaction value (\$M)	22
Figure 11: Metaverse company transactions	23
Figure 12: Metaverse investors	24
Figure 13: Metaverse transaction values (\$B)	25
Figure 14: Metaverse software and services investment targets since 2020	26
Figure 15: Metaverse interface technology (AR, VR, XR) investment targets since 2020	27
Metaverse accelerators	28
Industrial metaverse – space race	28
System integrators	28
Software upgrades	28
Web accessible content	28
General expectations	29
Network enhancements	29
An iPhone moment	29
Metaverse headwinds	30
Cultural inertia in enterprise	30
Walled gardens versus open ecosystem	30
Social media overload, security and privacy	30
False/engineered scarcity	31
AR and VR headset confusion	31
Related technology trends: IoT, Web3, blockchain, NFT	
and cryptocurrency	32
Web3	32
Blockchain	32
NFT	32
Virtual currency/cryptocurrency	33
IoT	33
AI	34

Executive Overview

Table of contents

Future twists	34
Al content generation	34
Display evolution	34
Cloud gaming/rendering	35
Generation Alpha	35
Regulation	35
ESG	35
Outlook	36
Further reading	37
Further reading Appendix	37 38
	_



Executive summary

Introduction

The metaverse is a vision of the next iteration of the internet: a single, shared, immersive, persistent, 3D virtual space where humans and machines interact with one another and with data, enhancing the physical world as much as replacing it. The metaverse meeting this definition does not yet exist, though many of its components do, as does the increasing aspiration to create it.

This report takes a practical look at the state of play in the industrial, enterprise and social spheres of the metaverse from a financial and a technical viewpoint, using our survey data and experience across multiple research agendas and curation of financial data and projections. It also clarifies the relationship between metaverse and emerging technologies such as Web3, blockchain, NFT, cryptocurrency, AI and IoT.

We consider a diverse range of use cases from simulating a factory to producing a community art project. We reflect on their similarities and differences and how they are impacted by the way we engage digitally, such as by incorporating the benefits of spatial, real-time and multi-user approaches to interaction.

With a constellation of use cases in mind, we have qualified and quantified the metaverse's revenue opportunities in segments including video games, hardware, commercial software, e-commerce and advertising.

This report also details the history of investments powering what we consider to be the top 195 companies operationally or strategically focused on building the metaverse and the most active investors behind those companies.

Finally, we examine the potential inhibitors, accelerators and future twists for discrete elements of the metaverse, such as the emergence of AI content generation from basic text descriptions, the impact of new technologies like Wi-Fi 7 and 6G, and the relevance of ESG in the evolution of our digital interactions.

About this report

This report describes what we know today about the metaverse. It is informed through briefings, events and participation in activity in virtual worlds over many years. It combines 451 Research and Kagan products and survey data to present a unified view of the state of the metaverse.

The revenue estimates and forecasts in this report regarding video games, hardware, and commercial software and services leverage published Kagan data sets based on primary market research, proprietary software and device tracking models, and survey data. Our analysis of advertising, e-commerce and other revenue opportunities are based on third-party research as well as Kagan's historic data sets around similar emerging and disruptive markets.

Our metaverse investment and M&A tracker is based on a hand-picked list of companies that have a clearly articulated business model driving one or more of the technologies or services we outline later in this report. We then used S&P Capital IQ data to establish the investment history for each company.

Executive Overview

Key findings

- Emerging metaverse opportunities in video games, hardware, commercial software and services, e-commerce, advertising and other segments will produce \$52.39 billion in annual revenue by 2027.
- We expect video games will drive 41% of the annual metaverse revenue in our taxonomy by the end of the forecast as publishers and platform holders embrace the potential of persistent digital identities buying virtual goods to use across an array of settings and game modes.
- According to S&P Capital IQ data, metaverse companies have been the target of \$57.41 billion of announced or completed transaction activity in debt capital markets, equity capital markets, rounds of funding, shelf offerings and M&A since 2000. More than 80% of that investment has emerged since the start of 2020.
- More than half (59%) of industrial operational-technology- (OT-) based survey respondents are either already using metaverse-related technology such as AR/VR and digital twins or intend to in the next few years.
- The engineering rigor and financial advantages of designing and managing industrial processes via digital twins and systems are significant drivers for metaverse development in the near term. We believe that the activities and breakthroughs developed for industrial outcomes will influence more fluid and nascent areas such as enterprise collaboration, B2C digital engagement and virtual real estate.



About the authors



lan Hughes

Senior Research Analyst

Ian is a Senior Research Analyst for the Internet of Things practice within S&P Global Market Intelligence. He has 30 years of experience in emerging technology as a developer, architect, and consultant through key technology trends. He has 20 years of experience at IBM in cross-industry application development. This included automotive, global sporting events, retail, and telecommunications. Ian was early to the web development space in 1998 and social media in 2004 and was influential in virtual-worlds adoption in 2006-2009. He has spent the past seven years at his own consulting company, where he presented a regular emerging technology feature on a UK Saturday morning children's TV show, built virtual disaster simulators for hospitals, pitched startups to investors, wrote a technology column for a fashion magazine and wrote two sci-fi novels. He was awarded an Honorary Doctorate in Technology from Southampton Solent University in 2018.



Neil Barbour

Research Analyst

Neil Barbour is a Research Analyst focusing on video games, connected devices and other emerging metaverse trends. He previously covered the U.S. multichannel industry, and before that worked as a copy editor in print and digital media. Neil has a bachelor's degree in journalism from the Pennsylvania State University.

About S&P Global Market Intelligence

S&P Global Market Intelligence's Technology, Media and Telecommunications (TMT) Research provides essential insight into the pace and extent of digital transformation across the global TMT landscape. Through the 451 Research and Kagan products, TMT Research offers differentiated insight and data on adoption, innovation and disruption across the telecom, media and technology markets, backed by a global team of industry experts, and delivered via a range of syndicated research, advisory and go-to-market services, and live events.

Executive Overview

spglobal.com/marketintelligence

CONTACTS

Americas: +1 800 447 2273 Japan: +81 3 6262 1887 Asia Pacific: +60 4 291 3600 Europe, Middle East, Africa: +44 (0) 134 432 8300

www.spglobal.com/marketintelligence www.spglobal.com/en/enterprise/about/contact-us.html

Copyright © 2023 by S&P Global Market Intelligence, a division of S&P Global Inc. All rights reserved.

These materials have been prepared solely for information purposes based upon information generally available to the public and from sources believed to be reliable. No content (including index data, ratings, credit-related analyses and data, research, model, software or other application or output therefrom) or any part thereof (Content) may be modified, reverse engineered, reproduced or distributed in any form by any means, or stored in a database or retrieval system, without the prior written permission of S&P Global Market Intelligence or its affiliates (collectively S&P Global). The Content shall not be used for any unlawful or unauthorized purposes. S&P Global and any third-party providers (collectively S&P Global Parties) do not guarantee the accuracy, completeness, timeliness or availability of the Content. S&P Global Parties are not responsible for any errors or omissions, regardless of the cause, for the results obtained from the use of the Content. THE CONTENT IS PROVIDED ON "AS IS" BASIS. S&P GLOBAL PARTIES DISCLAIM ANY AND ALL EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, FREEDOM FROM BUGS, SOFTWARE ERRORS OR DEFECTS, THAT THE CONTENT'S FUNCTIONING WILL BE UNINTERRUPTED OR THAT THE CONTENT WILL OPERATE WITH ANY SOFTWARE OR HARDWARE CONFIGURATION. In no event shall S&P Global Parties be liable to any party for any direct, incidental, exemplary, compensatory, punitive, special or consequential damages, costs, expenses, legal fees, or losses (including, without limitation, lost income or lost profits and opportunity costs or losses caused by negligence) in connection with any use of the Content even if advised of the possibility of such damages.

S&P Global Market Intelligence's opinions, quotes and credit-related and other analyses are statements of opinion as of the date they are expressed and not statements of fact or recommendations to purchase, hold, or sell any securities or to make any investment decisions, and do not address the suitability of any security. S&P Global Market Intelligence may provide index data. Direct investment in an index is not possible. Exposure to an asset class represented by an index is available through investable instruments based on that index. S&P Global Market Intelligence assumes no obligation to update the Content following publication in any form or format. The Content should not be relied on and is not a substitute for the skill, judgment and experience of the user, its management, employees, advisors and/or clients when making investment and other business decisions. S&P Global keeps certain activities of its divisions separate from each other to preserve the independence and objectivity of their respective activities. As a result, certain divisions of S&P Global may have information that is not available to other S&P Global divisions. S&P Global has established policies and procedures to maintain the confidentiality of certain nonpublic information received in connection with each analytical process.

S&P Global may receive compensation for its ratings and certain analyses, normally from issuers or underwriters of securities or from obligors. S&P Global reserves the right to disseminate its opinions and analyses. S&P Global's public ratings and analyses are made available on its websites, <u>www.standardandpoors.com</u> (free of charge) and <u>www.ratingsdirect.com</u> (subscription), and may be distributed through other means, including via S&P Global publications and third-party redistributors. Additional information about our ratings fees is available at <u>www.standardandpoors.com/usratingsfees</u>.

Executive Overview