

CELENT

IT AND OPERATIONAL SPENDING ON FRAUD

2021 Edition

February 2021

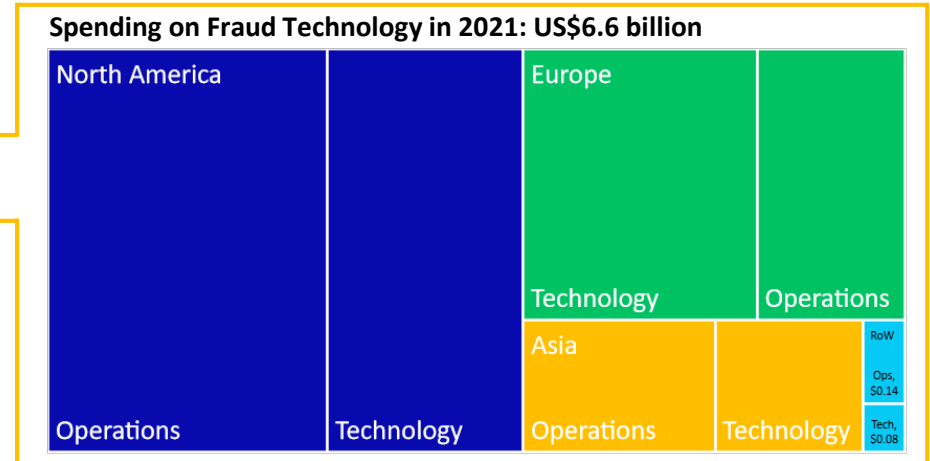
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Report Highlights

- Investment in fraud technology is being driven by digitization of financial services and increased fraud activity on the back of COVID-19.
 - Financial Institutions will spend US\$6.6 billion on fraud systems in 2021.**
- The report presents detailed spending breakdowns on:
 - Spending in the four key regions: North America, Europe, Asia, and Rest of the World (which includes Latin America, the Middle East, and Africa).
 - Spending according to type and size of financial institutions.
 - Spending growth rates.
 - Technology spending breakdown by: Internal spending, hardware, external software, and external services.
 - Operational spending (in addition to technology spending).
 - Spend on new initiatives vs. maintenance activities.



Fraud Trends in 2021

- Increasingly sophisticated technology of criminals and spike in fraud due to the pandemic** is leading financial institutions to implement fraud systems with modern AI capabilities.
- Accelerated expansion of digital financial services** requires FIs to increase automation of fraud analysis and investigation via machine learning, robotic process automation, natural language processing.
- Regtech startups are exploiting the digital opportunity** by providing next generation fraud solutions, putting pressure on incumbent providers to catch up.

What Firms Should be Doing



Financial Institutions

Implementing your roadmap for the digital age

Upgrading to Modern AI

Leveraging the cloud

Exploring the Regtech Ecosystem



Solution Providers

Prioritizing markets and segments

Emphasizing Modern AI and Automation

Leveraging the cloud

Considering managed services

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- Email info@celent.com or access the full report [here](#)
- Feel free to reach out for a breakdown of the findings



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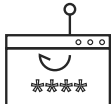
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